Connect With A Zebra Partner

Buying From an Authorized Zebra Reseller

Which Zebra Partner Is Right for You?

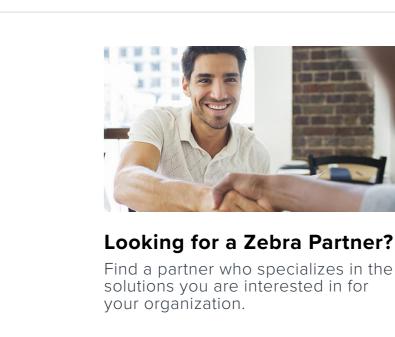
Find a Partner

Partner Resources

Support for Partners

Partner Portal

Developer Portal



PartnerConnect for Resellers PartnerConnect for ISVs Alliance Partners How to Apply Apply Now

Become A Zebra Partner

PartnerConnect Program

Partners



A GAME CHANGING INCREASE IN INDIVIDUAL

PRODUCTIVITY

With its sleek smartphone styling, the EC50/EC55 easily fits in a pocket or a wearable accessory. It's always available, ready to provide workers with whatever

Get real pocket-power with true smartphone-style ergonomics they need to get the job done.

Application performance that never keeps you waiting

Get wired-style voice and data application performance with the ultra-powerful advanced SD660 octa-core processor.

Android for instant familiarity — and virtually no learning curve

Android 10 delivers all the benefits of the latest version of Android, and your workers get a device they already know how to use — virtually eliminating training time and adoption curves.

Stay connected with unmatched, fast and dependable 'wired-quality' WiFi

Do more with more wireless connections

connections that deliver near instant application response times with Zebra's Fusion, 2x2 MU-MIMO support and WorryFree WiFi. Get better Bluetooth peripheral performance with Bluetooth 5.0, which offers twice the speed and four times the range, all with less power. And with integrated Bluetooth and NFC, just tap to read ID cards; pair a printer, and in the near future, complete a purchase.

Power every minute of every workday

The standard battery provides 10 hours of power. For longer shifts, an optional extended battery provides 13 hours of power.

Better productivity with a large 5 in. HD screen

The large screen provides plenty of space for information, while multi-touch support allows workers to intuitively interact with applications.

BOOST INDIVIDUAL PRODUCTIVITY WITH THE EC50 AND EC55 — THE INDIVIDUALLY ASSIGNED ENTERPRISE MOBILE COMPUTERS THAT ARE ALL BUSINESS. For more information, visit www.zebra.com/ec50-ec55

Enterprise-class data capture

The optional built-in scanner enables the capture of virtually any barcode in any condition, including Digimarc. And the 13 MP color rear camera makes it easy to capture detailed photos and videos to document proof of condition, proof of return features and applications your users can access on your devices with Enterprise and more.

Real business durability

The 'work-worthy' design is virtually waterproof, drop-proof and dust-proof. Corning Gorilla® Glass® brings maximum scratch-and-impact resistance to two of the most vulnerable device components — the touchpanel and scanner exit window. And the

optional protective case provides additional protection if the device is dropped.

Better connect your teams with ready-to-use voice solutions

With Workforce Connect PTT Express, your workers are always just the press of a button away, able to place and receive crystal clear PTT calls over your WiFi network — no extra infrastructure to purchase. Do you want to connect workers indoors and outside? Just activate a PTT Pro subscription and your workers will be up and running in as little as a day. Want your EC50/EC55 devices to double as PBX handsets? With Workforce Connect Voice, you can easily create a custom

interface that makes it easy to execute even the most complex telephony functions.

Accessorize for success

EC50/EC55

SPECIFICATIONS

Physical Characteristics

Just place the EC50/EC55 into the powerful workstation cradle to instantly transform the EC50/EC55 into a full workstation, complete with a monitor, keyboard, mouse and more. Or, keep it right at your fingertips with the holster or hand strap.

ENTERPRISE-READY MOBILITY DNA — THE MOST EVOLVED AND EXTENSIVE SUITE OF SOFTWARE IMPROVES PRACTICALLY EVERY ASPECT OF THE

Give your workers the easiest data capture experience

With DataWedge, workers can capture barcodes, photos and NFC data and automatically send properly formatted information to any existing application — no coding required. Multi-Barcode Scanning allows workers to capture multiple barcodes on an item with a single press of the scan button — no need to cover up unwanted barcodes. Workers can put a virtual 'soft' scan button right on the display to make scanning even easier with Swipe Assist. And five optional soft keyboards

are available to enable faster, easier data entry with Enterprise Keyboard.

With standard battery:

Improve device and network security — quickly and easily

Turn Android into a business-class operating system with over 100 additional features that improve security and more with Mobility Extensions (Mx). Choose the Home Screen. Easily find lost and misplaced devices with Device Tracker, even if the device is powered down. LifeGuardTM for Android^{TM 1} makes OS security updates easy — schedule and update your devices over the air via your supported EMM/MDM. And you can easily monitor the status of your OS updates on an easyto-use dashboard.

Drive device management time and cost to a new low

With StageNow, you can prepare a handful or hundreds of devices for use with the right settings, configurations and applications, all with the simple scan of a barcode or tap on an NFC tag. With StageNow's Restricted Mode, a simple click deactivates the Google Mobile Services (GMS) that come standard with Android, improving device privacy — and you can easily reactivate at any time. With PowerPrecision Console, aging batteries that can no longer hold a full charge are easy to spot and remove — before they cause expensive downtime. And Device Diagnostics tests all main systems to determine if a device can be repaired on site, eliminating a needless trip to the Zebra Repair Center.

UNMATCHED TOTAL BENEFIT OF OWNERSHIP Multi-year deployment and support

While the EC50/EC55 looks like a smartphone, the similarities stop there. The purpose-built for work EC50/EC55 is guaranteed to be available for sale for four years, versus 18 months for the typical smartphone — eliminating the complexities and cost of managing different models with different platforms. And product support is available for a total of eight years — the four years the product is for sale and an additional four years post sale period.

The power of a common Android platform

The EC50/EC55 expands Zebra's portfolio of enterprise-class Android mobile, vehicle and tablet computers — already considered one of the world's largest. The shared portfolio platform — including the OS, APIs and Mobility DNA tools simplifies device management, application portability and IT support, very unlike smartphones, with platforms that typically change with each model.

Industry-leading security support for Android

Zebra's LifeGuard for Android provides fully-controllable security updates for up to eight years. You get access to timely updates to address new and emerging threats; a report that lists eligible devices, the severity of the threat and all the device details you need to create a well-organized update plan; over-the-air remote updating, visibility into update status and more.¹

Cut total cost of ownership (TCO) in half The EC50/EC55 enterprise-class device may cost more up front than some

lifecycles and tools that boost productivity can cut your TCO in half.²

consumer smartphones — but in the long run, simplified management, long

Dimensions	6.08 in. L x 2.99 in. W x 0.38 in. D 154.5 mm L x 76.0 mm W x 9.8 mm D With extended battery: 6.08 in. L x 2.99 in. W x 0.46 in. D 154.5 mm L x 76.0 mm W x 11.8 mm D
Weight	6.1 oz./173 g to 6.46 oz./183 g (SKU dependent with standard battery)
Display	5 in.; HD (720x1280)
Imager Window	Corning® Gorilla® Glass
Touch Panel	Corning® Gorilla® Glass; capacitive touch panel; multi-touch
Backlight	450 NITS, LED
Power	Standard battery: 3060 mAh Extended battery: 4180 mAh Charge times: 0 to ~25% in ~15 minutes; 0 to ~90% in less than two hours
Expansion Slot	One 128 GB micro SD slot
SIM Slots	EC55 only: 1x Nano SIM, 1x e-SIM (optional)
Network Connections	WWAN; WiFi, Ethernet cradle

Audible tone; multi-color LEDs; vibration

On-screen keypad and enterprise keyboard

1 watt speaker, receiver, PTT, voice support, 3

Programmable; scan on each side; volume

dependent: 0, 2, or 8 pin rear connection

up/down; power; push-to-talk (PTT)³

digital microphones, USB Type-C headset support

Bottom USB 2.0 OTG - host/client (Type-C), SKU

Performance Characteristics

Notifications

Keypad

Voice and

Audio

Buttons

Interface

Ports

CPU	Qualcomm SD660, 2.2 GHz Octa-core
Operating System	Android 10; upgradeable through Android 12*; Zebra's Restricted Mode for control over GMS and other services (* Support for future Android OS releases past A12 are subject to Qualcomm validation.)
Memory (RAM/Flash)	3 GB/32 GB; 4 GB/64 GB

User Environment Operating

Temp.	14° F to 122° F/-10° C to +50° C
Storage Temp.	-40° F to 158° F/-40° C to +70° C
Humidity	5% to 95% non-condensing
Drop Specification	4 ft./1.2 m per MIL-STD-810G. With protective boot: 5 ft./1.5 m per MIL-STD- 810G to concrete across operating temperature range
Tumble Specification	300 1.6 ft./0.5 meter tumbles at room temperature without protective boot 500 1.6 ft./0.5 meter tumbles at room temperature with protective boot
Sealing	IP67
Vibration	4 g's PK Sine (5 Hz to 2 kHz); 0.04 g 2/Hz Random (20 Hz to 2 kHz); 60 minute duration per axis, 3 axis
Electrostatic Discharge	+/-15 kV air discharge, +/-8 kV direct discharge;

Interactive Sensor Technology (IST)

Light Sensor	Automatically adjusts display backlight brightness
Magnetometer	EC55 only: e-Compass
Motion Sensor	3-axis gyroscope, 3-axis accelerometer
Proximity Sensor	Automatically disables touch panel and turns off display in Handset mode (voice calls)

+/-8 kV indirect discharge

Data Capture

Discharge

(ESD)

Scanning	SE4100; 1D/2D omnidirectional imager
Camera	Front — 5 MP fixed focus; f/2.0 aperture Rear — 13 MP autofocus; f/2.0 aperture; flash LED
NFC	Integrated; High RF output power; MIFARE, ISO 14443 A&B, FeliCa, ISO 15693 and NFC Forum supported cards

reless WAN, Data and Voice Communications	
	LTE Category 11
	EC55 Rest of World: LTE FDD: B1, B2, B3, B4, B5, B7, B8, B17, B19, B20, B28 LTE TDD: B38, B39, B40, B41 UMTS: B1, B2, B3, B4, B5, B8, B9, B19 GSM: 850, 900, 1800, 1900
WAN Radio Frequency Band (EC55 only)	EC55 North America: LTE FDD: B2, B4, B5, B7, B12, B13, B14, B17, B25, B26, B66 UMTS: B2, B4, B5
	EC55 China: LTE FDD: B1, B3, B5, B7, B8 LTE TDD: B38, B39, B40, B41 UMTS: B1, B5, B8 GSM: 850, 900, 1800, 1900
GPS (EC55 only)	GPS with A-GPS: Glonass; BeiDou; Galileo

'ireless LAN		
Radio	IEEE 802.11 a/b/g/n/ac/d/h/i/r/k/v/w/mc; Wi-Fi™ certified; IPv4, IPv6, 2x2 MU-MIMO; soft AP	
Data Rates	5 GHz: 802.11a/n/ac — up to 866.7 Mbps 2.4 GHz: 802.11b/g/n — up to 300 Mbps	
Operating Channels	Channel 1-13 (2412-2472 MHz); Channel 36-165 (5180-5825 MHz) Channel Bandwidth: 20, 40, 80 MHz Actual operating channels/ frequencies and bandwidths depend on regulatory rules and certification agency	
Security and Encryption	WEP (40 or 104 bit); WPA/WPA2 Personal (TKIP, and AES); WPA/WPA2 Enterprise (TKIP and AES) — EAP-TTLS (PAP, MSCHAP, MSCHAPv2), EAP-TLS, PEAPv0-MSCHAPv2, PEAPv1-EAP-GTC and LEAP.EAP-PWD	
Certifications	Wi-Fi [™] certified	
Fast Roam	PMKID caching; Cisco CCKM; 802.11r; OKC	
	7M (144)	

Wireless PAN

Multimedia

Dissert	Class 2, Bluetooth v5.0, Bluetooth Low Energy (BLE
Bluetooth	secondary Bluetooth BLE beacon for finding lost
	(powered off) devices

Wi-Fi Multimedia™ (WMM) and WMM-PS

Environmental Compliance • RoHS Directive 2011/65/EU; Amendment 2015/863

• REACH SVHC 1907/2006	
For a complete list of product and materials compliance, please	
visit	
www.zebra.com/environment	
Mobility DNA™ Professional Integrated Solutions	

Warranty Subject to the terms of Zebra's hardware warranty statement, the

EC50/EC55 is warranted against defects in workmanship and materials for a period of 1 (one) year from the date of shipment. For complete warranty statement, go to: www.zebra.com/warranty

Recommended Services Zebra OneCare® Essential and Select: Maximize Zebra device availability,

device value and operational efficiency with these fully-featured support services that set the industry bar for support. Zebra VisibilityIQTM Services: Improve device value with Zebra's optional

VisibilityIQ Services. VisibilityIQ gives the data-driven, actionable insight to get the most from your devices, workers and daily tasks. VisibilityIQ Foresight aggregates big data onto a single, color-coded, cloud-based pane of glass, translating it into actionable insight to streamline workflow. VisibilityIQ DNA provides a view into key DNA tools, and VisibilityIQ OneCare cloud-based dashboard offers visibility into repairs, tech support, software security status and more.

Footnotes

1. LifeGuard for Android is included with every Zebra OneCare support agreement. Some features, such as Over-the-Air remote updates and update status reports are available through a supported EMM. 2. Total Cost of Ownership Models for Line of Business Mobile Solutions, Enterprise Mobility, VDC Research Group, December 2018

3. Typically used for PTT communications. Where regulatory

restrictions exist, button is configurable for use with other applications.

Mobility DNA Mobility DNA solutions help you get more value out of our mobile

computers by adding functionality, as well as simplifying deployment and management of our mobile devices. For more information on these Zebra-only features for our mobile devices, please visit: www.zebra.com/mobilitydna

model and a Support Contract may be required. To learn what solutions are supported, please visit: https://developer.zebra.com/mobilitydna

Mobility DNA is available on Android only. Features may vary by



Retail

•	Information lookup
•	Assisted selling
•	Inventory and cycle counts
•	Put-away and replenishment
•	Price check/item lookup
•	Task assignment and manage
•	Picking and collecting
•	Personal device

Shipping and receiving

Asset management

Hospitality Concierge service Event verification Badge scan

 Luggage verification Meal delivery Sanitation Reservation verification Housekeeping Payment facilitation

Healthcare Ancillary Services Patient transportation

Field Mobility Courier/delivery • DSD • Employee ID Check Field sales



Mobile POS





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