CONTACT ZEBRA

Temperature Monitoring and Sensing

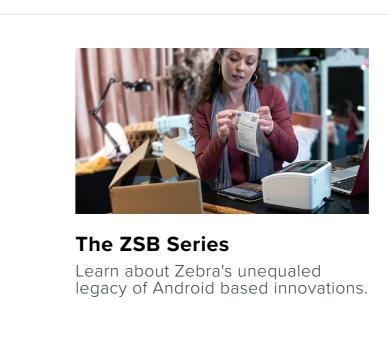
Accessories

Software

OEM

**Mobile Computers** Handheld Computers **Tablets** Vehicle Mount Computers Wearable Computers RFID Handheld Readers Healthcare Mobile Computers

**Mobile Computing Resources** Mobility DNA Software Mobile Computer Software Mobile Computer and Tablet Accessories Mobile Computers Support **Tablets Support** Product Disinfecting Guide **Product Security** 







## A NEW LEVEL OF FEATURES FOR A VALUE-PRICED DEVICE

**Lightweight Right-Sized Small Design** 

Lightweight, easy to carry and easy to operate with one hand.

First Device in Its Class io Offer Android 10

Familiarity with Android virtually eliminates training, while Android 10 with built-in support for a future Android release provides superior future-proofing.

Get plenty of space to display and interact with your applications. The touchscreen

Large 5-inch high definition advanced touchscreen

is easy to view indoors and outside in bright sunlight. And workers can enter data using a bare finger or a light to medium weight glove. **Built for business** 

devices.

Waterproof, dustproof, drops to concrete, snow, rain, heat, freezing cold — the TC21/TC26 can handle it all. And two of the most vulnerable device components

When it comes to wireless, the class-leading TC21/TC26 offers it all — WiFi, cellular,

are fortified with the Gorilla Glass — the display and the scanner exit window. All the wireless connections you could ever need

Simultaneously run the most demanding applications of today and tomorrow. And the TC21/TC26 is a natural fit for businesses that utilize Zebra's other mobile

Zebra's most powerful 'ultimate series' platform

Bluetooth, GPS (TC26 only) and NFC.

Capture it all with a high resolution 13 MP rear camera

From proof of delivery to a damaged package, completed repair, occasional

Superior voice quality and functionality

VoLTE delivers superior voice quality over cellular networks, while Zebra's

delivers superior voice quality over all of your WiFi voice applications — for

advanced VoWiFi technology, included with the Mobility DNA Enterprise License,

barcode capture and more, do it all with the integrated autofocus color camera.



## For more information, visit www.zebra.com/tc21-tc26

RIGHT SIZED. RIGHT FEATURED. RIGHT PRICE.

for basic walkie-talkie style communications, the Workforce Connect PTT Pro<sup>2</sup> subscription service for walkie talkie-style communications over cellular and WiFi networks, and Workforce Connect Voice<sup>3</sup> to turn TC21 and TC26 devices into fullyfeatured PBX handsets.

The Right Service Plan for the Right Price

Constant peak performance and device uptime. That's the upside of protecting your investment with Zebra OneCare™ SV. Reduce device vulnerabilities, eliminate unexpected disruptions and unbudgeted repair expenses. You can also optimize your service with additional, flexible for-fee modules that provide expedited repair shipping, battery maintenance, device commissioning and cloud-based device

visibility. LifeGuard<sup>™</sup> — A Lifetime Security Guard for Android

LifeGuard<sup>TM</sup> for Android<sup>TM</sup> provides the security patches and updates you need to (EMM). keep your TC21/TC26 devices secure every day they are in service. Included with your warranty and with all Zebra OneCare Support Service agreements.

single and multi-slot chargers and cradles, vehicle holders, wearable and carrying

Easily and cost-effectively manage any size device pool in any environment with

solutions and more.

**Extensive Business-Class Accessory Family** 

THE MOST OPTIONS IN ITS CLASS

Choose the Right Scanning Option for Your Applications

For scan-intensive 1D/2D applications, choose the SE4710 for faster-than-ever barcode capture. For light to moderate 1D/2D scanning requirements, choose the SE4100. And if you just need every-now-and-then barcode capture, the high

resolution 13 MP camera in the base model can do the job. A Removable Single or Multi-Shift Battery

**SPECIFICATIONS** 

Dimensions

Weight

Display

**Imager** 

Window

Power

Expansion

Network

Connections

Notifications

Keypad

Audio

**Buttons** 

CPU

Operating

Discharge (ESD)

Slot

SIM

Touch Panel

**Physical Characteristics** 

Get 10 hours of power with the standard battery, or choose the extended battery for 14 hours of power — ideal for long or double shifts. And since the battery is removable, you never need to take the device out of service for charging.

**Create A Complete Hands-Free Wearable Solution** 

The optional wrist-mount accessory provides the comfort and productivity boost of hands-free operation. And your workers can just tap to pair with Zebra's RS5100 Bluetooth ring scanner and Zebra mobile printers.

With standard battery:

With extended battery:

extended battery

Corning® Gorilla® Glass

Corning® Gorilla® Glass

One 128 GB micro SD slot

(host and Client)

On-screen keypad

Speaker - 1 Watt

push-to-talk (PTT) keys

microphones)

Capacitive Touch Panel; multi-touch

Removable/serviceable rechargeable Li-lon

Standard battery: ≥ 3300 mAh/12.54 Wh

Extended battery: 5260 mAh/20.25 Wh

1 Nano SIM slot; optional eSIM (TC26 only)

TC21: WLAN, WPAN, USB 2.0 hi-speed (host and

TC26: WWAN, WLAN, WPAN, USB 2.0 hi-speed

Audible tone; multi-color LEDs; vibration

Voice support (Internal speaker/receiver and

Scan on each side; volume up/down; power;

Qualcomm Snapdragon<sup>TM</sup> 660 octa-core, 1.8 GHz

Android 10 with built in support for a future

6.22 in. L x 3.11 in. W x .0.54 in. D

158 mm L x 79 mm W x 13.7 mm D

6.22 in. L x 3.11 in. W x .0.68 in. D

158 mm L x 79 mm W x 17.3 mm D

8.32 oz./236 g with standard battery; 269 g with

5.0 in. color HD (1280 x 720); LED backlight;

Add a 5 MP Front Camera for Video Calls

**Enterprise Home Screen** 

example, Push-to-Talk Express\*

Enable technicians in the field to collaborate with experts to increase first-time-tofix rates, simplify on-the-job training and more.

UNPARALLELED VALUE WITH COMPLIMENTARY MOBILITY DNA TOOLS

Add Powerful Enterprise Features with Mobility Extensions (Mx)

Choose from over a hundred features to improve the security, data capture support, wireless connectivity and device manageability of the standard Android operating system. You're in charge — you decide what and when to activate. And features can be automatically configured via your Enterprise Mobility Management

Stage Your Devices for Use in Seconds with StageNow

Easily stage a handful or thousands of Android devices with a quick scan of a barcode or tap on an NFC tag.

Easily control the applications and device features your workers can access. And you can create different configurations for different teams, such as sales and marketing — no developer required.

Send barcodes captured with the scanner right into your existing apps with Zebra's DataWedge — no programming or modification of your existing apps required. The

It's a Snap to Enter Barcodes Into Your Apps

result? A big time-savings — without any cost.

Take Full Advantage of Data Capture Features with EMDK

The Zebra Enterprise Mobility Development ToolKit (EMDK) has everything you

need to fully utilize data captured by any TC21/TC26 feature in your applications.

Eliminate the high cost of needlessly sending devices that don't need repair to the

Zebra Repair Center with Device Diagnostics. This simple to use tool allows

administrators and end users alike to test the main systems on Zebra mobile

computers with a simple press of a button to reveal whether the device can be

Improve Device Uptime with Device Diagnostics

UNLOCK A POWERFUL SUITE OF OPTIONAL BIG **BUSINESS TOOLS** 

### **Optional Mobility DNA Enterprise License** Unlock powerful voice and data tools to maximize the functionality and value of

your TC21/TC26 devices. You get superior voice quality, including full-duplex voice.

fixed on site — or must be sent out for repair.

And a suite of innovative data solutions take device management, device security and data entry to a new level of simplicity.

# **Data Capture**

	Scanning	SE4100 1D/2D imager SE4710 1D/2D imager Camera scanning (SKU dependent)				
	<b>Camera</b> Rear c		amera 13 MP; optional front camera 5 MP			
	NFC	Integrated; MIFARE, ISO 14443 A&B , FeliCa , ISO 15693 and NFC Forum supported cards; read rup to 50 mm				
Wireless WAN Data and Voice Communications						
			<ul> <li>TC26 North America</li> <li>UMTS: B2/B4/B5</li> <li>LTE:     B2/B4/B5/B7/B12/B13/B14/B17/B25/B26/B66</li> <li>LTE: Category 6</li> </ul>			
	Radio Frequency Band (TC26 only)		<ul> <li>TC26 Rest of World</li> <li>GSM: 850/900/1800/1900</li> <li>UMTS: B1/B2/B3/B4/B5/B8/B9/B19</li> <li>LTE-FDD: B1/B2/B3/B4/B5/B7/B8/B19/B20/B28</li> <li>LTE-TDD: B38//B40/B41</li> <li>LTE: Category 6</li> </ul>			
			<ul> <li>TC26 China</li> <li>GSM: 850/900/1800</li> <li>UMTS: B1/B5/B8</li> <li>LTE-FDD: B1/B3/B5/B7/B8</li> </ul>			

### System Android release 4 GB RAM/64 GB Flash memory; 3 GB RAM/32 GB Memory Flash memory

**Performance Characteristics** 

User Environment				
	Operating Temp.	14°F to 122°F / -10°C to 50°C		
	Storage Temp.	-30°F to 158°F / -30°C to 70°C		
	Humidity	5% - 95% non condensing		
	Drop Spec.	4 ft./1.2 m drop to concrete per MIL-STD 810G across operating temperature		
	Tumble Spec.	300 tumbles, 1.6 ft./0.5 m		
	Sealing	IP67		
	Electrostatic	+/-15 kV air discharge, +/-8 kV direct		

discharge; +/-8 kV indirect discharge

### Light Automatically adjusts display backlight brightness Sensor

Interactive Sensor Technology (IST)

Motion Sensor	3-axis accelerometer with MEMS Gyro
Proximity Sensor	Automatically detects when the user places the handset against head during a phone call to disable display output and touch input.

Voice

Communications

handsets with a custom interface that makes it easy to execute even the most complex telephony features — eliminating the need to purchase and manage additional voice-enabled devices.						
GPS with A-GPS: Glonass; BeiDou; Galileo						
Vireless LAN						
IEEE 802.11 a/b/g/n/ac/d/h/i/r/k/v/w; Wi-Fi <sup>TM</sup> certified; IPv4, IPv6, 1x1 MU-MIMO						
2.4 GHz: 802.11b/g/n — 20MHz, 40MHz — up to 150 Mbps 5 GHz: 802.11a/g/n/ac — 20MHz, 40MHz, 80MHz — up to 433 Mbps						
Channel 1-13 (2412-2472 MHz): 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13  Channel 36-165 (5180-5825MHz): 36, 40, 44, 48, 52,						

• LTE - TDD: B38/B39/B40/B41

Optional Push-to-Talk (PTT) Express\* Mobility

walkie-talkie style calls inside the four walls.

(PTT) Pro\* Mobility DNA easy-to-deploy, cost-

application that provides instant PTT walkie-

talkie style calls inside and outside the four

Optional Workforce Connect Voice\* to turn

TC21/TC26 devices into fully-featured PBX

walls via an easy-to-deploy subscription

DNA software application for instant PTT

Optional Workforce Connect Push-to-Talk

effective subscription-based software

• LTE: Category 6

service.

# Security and Encryption

Operating

Channels

and AES); WPA3<sup>4</sup> Personal (SAE); WPA/WPA2 Enterprise (TKIP and AES); WPA3<sup>4</sup> Enterprise (AES) — EAP-TTLS (PAP, MSCHAP, MSCHAPv2), EAP-TLS, PEAPv0-MSCHAPv2, PEAPv1-EAP-GTC, LEAP and EAP-PWD; WPA Enterprise 192-bit Mode (GCMP-256) - EAP-TLS; Enhanced Open (OWE) 802.11a/b/g/n; WPA; WPA2; WPA3<sup>4</sup>

PMKID caching; Cisco CCKM; 802.11r (Over-The-

WEP (40 or 104 bit); WPA/WPA2 Personal (TKIP

56, 60, 64, 100, 104, 108, 112, 116, 120, 124, 128, 132,

136, 140, 144, 149, 153, 157, 161, 165

Channel Bandwidth: 20, 40, 80 MHz

certification agency

Actual operating channels/frequencies and

bandwidths depend on regulatory rules and

## Fast Roam Wireless PAN

Bluetooth

Warranty

Certifications

**Environmental Compliance** 

Bluetooth 5.0 BLE, Class 2

Air); OKC

### • RoHS Directive 2011/65/EU; Amendment 2015/863 • REACH SVHC 1907/2006 For a complete list of product and materials compliance, please visit www.zebra.com/environment

Subject to the terms of Zebra's hardware warranty statement, the TC21 and TC26 are warranted against defects in workmanship and materials for a period of 1 (one) year from the date of shipment. For

the complete warranty statement, please visit:

## **Recommended Services** Protect your TC21/TC26 mobile devices with Zebra OneCare™ SV,

www.zebra.com/warranty

into reports on your devices — including repairs, tech support cases, contracts, LifeGuard Analytics for Android security patch status, and more. For more information on recommended services, please visit www.zebra.com/zebraonecare Footnotes

1. Workforce Connect PTT Express is pre-loaded with a 90-day

the right-priced service for Zebra's right-priced mobile devices. You

turnaround time and free shipping, as well as cloud-based visibility

get two years of protection against failure, coverage for normal

wear and tear, live and online technical support, priority repair

## evaluation license. A full license must be purchased to continue use after 90 days evaluation.

2. To enable maximum performance and voice quality for Workforce Connect PTT Express, PTT Pro and other VoWiFi solutions, the Mobility DNA Enterprise License is recommended. 3. Mobility DNA Enterprise License is required to deploy Workforce Connect Voice and other 3rd party full duplex voice solutions for optimal performance and support. 4. WPA3 available in Q4 2020. **Mobility DNA™ Professional Integrated Solutions** 

### Mobility DNA™ is available on Android only. Mobility DNA Professional integrated solutions are preloaded and pre-licensed, provided at no cost. To take advantage of the complete Mobility

is required. For more information about Mobility DNA tools, please visit www.zebra.com/mobilitydnakit

DNA offerings for the TC21/TC26, a Mobility DNA Enterprise license

















Outside the four walls

Field service

<ul> <li>Hospitality</li> </ul>	Direct Store Delivery (DSD)
• Light warehouse	• Postal
<ul> <li>Manufacturing</li> </ul>	• Courier
	Route accounting
<b>N</b>	



Inside the four walls

Retail

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NA and Corporate Headquarters

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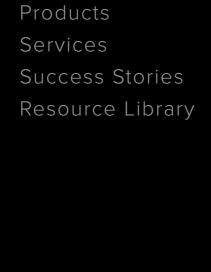


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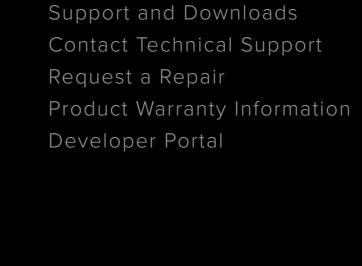
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**Support Resources** 

